

**NIOR note: supplied with
1 MARCH 2010 pack**

**I NEVER received this letter
but, content in 20 Dec 07
letter from Suki Bhangra,
HMCS customer service**

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Minicom VII

(Helpline for the deaf and hard of
hearing)

www.hmcourts-service.gov.uk

Our ref: LC-07-385

Your Ref:

Date: 13.12.07

Dear Ms Klosterkotter-Dit-Rawe,

I refer to your complaint in this matter dated 13 November 2007. I apologise in the delay in reply to your letters. You are concerned in the dealing with your case. Your letter of complaints indicated that the court delayed the adjourned hearing for three and half months, the reason of this was that the only first available date to relisted your claim was on 24 August 2007, the court listed was fully booked from May to July 2007.

The Court received your Defence and Counterclaim bundle on 13 September 2007, there was Counterclaim fee of £1700 payable, the reason why you have to paid £1700 is that in your Counterclaim you stated that

"The Defendant- a litigant in person demanding payment of the sum of £10,356.59, comprising £8,937,28 for charges, £1,069.31 of interest, £250 court fee and £100 of solicitors fees",

Once the court totalled the sum of the counterclaim it was £20713.18. A letter was sent to you on 27 September 2007 stating that if the court does not received fee of £1700 by 5 October 2007, your Counterclaim would be automatically be struck out.

As for the delay in sending the tapes to the transcriber was that the tapes was with another transcriber who was transcribing for another case that was heard on the same day as yours.

In reply to your letter of 2 October 2007 has at you request, been referred to a District Judge. The contents of your letter are noted. However it is not the functions of the court to enter into detailed correspondence with the parties to litigation about the merits of points taken in pleadings or other aspects of the case.

If you have any further queries please contact me on the above number.

Yours sincerely

Miss Prentice
Customer Service Manager