

Complaints Department
The General Council of the Bar
Northumberland House
303 – 306 High Holborn
London WC1V 7JZ

Ms N Klosterkotter-Dit-Rawé
3 Jefferson House
11, Basil Street
London SW3 1AX

(By Recorded Delivery)

5 April 2004

cc. Mr Andrew Arden QC, Complaints Partner, Arden Chambers – including complaint form and supporting 23 page complaint document, as well 103 pages of supporting appendices

Dear Madam / Sir

This is a complaint against Mr Stan Gallagher of Arden Chambers, London, for abuse of fiduciary relationship by giving me biased, unbalanced advice, ignoring highly material facts and non-compliance with what had been agreed in relation to a 'Landlord-Tenant' £14,400.19 service charge dispute with Steel Services represented by Cawdery Kaye Fireman & Taylor, solicitors (CKFT) – with detrimental consequences, including on my physical and emotional health, as well as financial position

Please find enclosed a completed 'Complaints form'¹ against Mr Stan Gallagher, Arden Chambers, 2 John Street, London WC1N 2ES

This form is supported by the following documents:

- 1) A 'summary of complaint' of 5 pages – in reply to 'Section 4' of the form. These 5 pages are included as part of a 23-page document developed as a means of providing supporting evidence to the summary. This document is supported by 103 pages of appendices²

The supporting appendices include my letter of complaint to Mr Andrew Arden QC, Complaints Officer, Arden Chambers, dated 26 January 2004 (appendices 4 & 6 in the enclosed supporting documents). At the time of writing, I have not received a reply.

The supporting appendices also include:

- 2) my letter of complaint to Piper Smith & Basham, solicitors, dated 2 December 2003³, requesting the assistance of the Managing Partner, Mr Richard Berns, and of Mr Ian Skuse, Complaints Partner in resolving the matter (Appendix 42 in the enclosed)
- 3) Their reply dated 18 December 2003⁴ (Appendix 44 in the enclosed)
- 4) My reply to their letter of 18 December 2003, dated 24 January 2004⁵ (Appendix 45 in the enclosed)

I would be most grateful for your consideration of this complaint and look forward to hearing from you.

Yours faithfully

N Klosterkotter-Dit-Rawé

¹ Completed 'Complaints form', dated 5 April 2004

² My 5 page 'Summary of complaint' and remaining 18 pages comprising supporting evidence, with 103 pages of supporting appendices

³ My letter of complaint to Piper Smith & Basham, dated 2 December 2003

⁴ Letter from Piper Smith & Basham, dated 18 December 2003

⁵ My letter to Piper Smith & Basham, dated 24 January 2004

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Anders Chambers

Building number and street name 2 John Street
London

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