
From: Rawé, Noëlle
Sent: 15 September 2004 12:18
To: 'Ana.Carretas@rbkc.gov.uk'
Subject: RE: My email to Mr Wild and to Mrs Ritchie

NOTE: Please note that this email is sent in my personal capacity as lessee of 3 Jefferson House, 11 Basil Street, London SW3 1AX and NOT in my capacity as an employee of []

Dear Ms Carretas

Thank you for acknowledging receipt of my email and for ensuring that it is brought to Mr Wild's attention

Kind regards
Noëlle Rawé

From: Ana.Carretas@rbkc.gov.uk [mailto:Ana.Carretas@rbkc.gov.uk]
Sent: 15 September 2004 11:57
To: Rawé, Noëlle
Subject: RE:

Thank you.

I have passed to Mr Wild.

Kind regards - Ana
-----Original Message-----
From: "Rawé, Noëlle"
Sent: 15 September 2004 10:42
To: ana.carretas@rbkc.gov.uk
Subject:

NOTE: Please note that this email is sent in my personal capacity as lessee of 3 Jefferson House, 11 Basil Street, London SW3 1AX and NOT in my capacity as an employee of []

Dear Ms Carretas,

A few minutes ago I phoned your department wanting to speak to Mr Gerald Wild, Chief Housing Officer, to determine what actions he had taken in relation to my request for assistance as I have not had any communication from Mr Wild since he was approached by Mrs Ritchie, Councillor for my Ward. I ended up talking to you. You asked me to forward you the email I sent to Mr Wild on Friday 10 September. Please, see attached.

I am also attaching the email I sent to Mrs Ritchie on 30 August 2004 in which I requested her assistance. My letter to Mrs Ritchie is included as an attachment to the email.

Given that it is more than 3 months since I first contacted the Housing Department and that no progress has been made in terms of ensuring that my legitimate request is addressed, please, inform Mr Wild that I expect to get an answer today as to what actions are being taken – including dates.

Thank you
Yours sincerely
Noëlle Rawé