

9 February 2005

S



The Commission for
Local Administration in England

• Ms N Rawé
3 Jefferson House
11 Basil Street
London
SW3 1AX

Tony Redmond
Local Government Ombudsman

Peter MacMahon
Deputy Ombudsman

Our ref: 04/A/12485/PBM
(Please quote our reference when contacting us)

**If telephoning contact: Pat Moriarty on 020 7217 4641
or, if using e-mail, send to: p.moriarty@lgo.org.uk**

Dear Ms Rawé

The Local Government Ombudsman has asked me to consider your complain against the London Borough of Kensington and Chelsea and to write to you. We have spoken by telephone and I have also spoken to the Council about the accounts which you are seeking.

Your complaint, as I understand it, is that the Council has not taken action to assist you to obtain year end accounts for Jefferson House, Basil Street. The Council has now sent me copies of the accounts which it had been told would be sent to you during week commencing 8 November 2004. I enclose a copy of these accounts for you.

*2002 & 2003
were enclosed.*

It seems to me that this is the remedy you sought in making your complaint and so it is my preliminary view that the complaint should be considered settled.

However, I will not come to any final view until you have had the opportunity to comment on what I have said. If you have comments which you think may be relevant, please send them to me within the next three weeks and I will consider them. If I do not hear from you by then we will discontinue our investigation and, as required by the 1974 Act, I shall send a copy of this letter to the Council's Chief Executive.

Yours sincerely

Patrick Moriarty
Investigator

10th Floor Millbank Tower
Millbank London SW1P 4QP
Tel 020 7217 4620 Fax 020 7217 4621
DX 2376 Victoria 1
www.lgo.org.uk

MARTIN RUSSELL JONES

5 Watford Way,
Hendon Central,
London, NW4 3JL

CHARTERED SURVEYORS
ESTATE AGENTS

Management Department
Telephone: 020 - 8202 3858

Telephone: 020 - 8202 8131
Fax: No: 020 - 8202 9513
e.mail: sales@m-r-j.co.uk
www.m-r-j.co.uk

Our Ref: BRM/JJ
Your Ref: HPU/JH/TRO

5 November 2004

John Hutchings Esq
Tenancy Relations Officer
Housing & Social Services
The Royal Borough of Kensington & Chelsea
The Town Hall
Hornton Street
London W8 7NX

Dear Mr Hutchings

Jefferson House, 11 Basil Street, London SW3 1AX

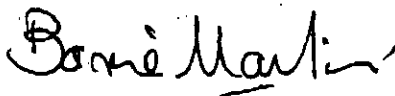
With reference to my earlier letter today, I am pleased to inform you that the Accountants have now completed the Accounts for the year ended 31 December 2003 and have faxed us a copy.

We are therefore able in turn to fax you a copy which we do herewith.

Copies to all lessees will be sent out to them early next week.

Kind regards.

Yours sincerely



For and on behalf of
MARTIN RUSSELL JONES