

The Rt. Hon. Sir Malcolm Rifkind, M.P.  
House of Commons  
London SW1A 0AA

Ms Noëlle Rawé  
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(*Delivery by hand*)

13 July 2009

See my 19 Oct 09 letter to M Rifkind summarising my experience with him - and the Parliamentary Ombudsman - up to that point...  
...and his 23 Oct 09 'response'

Dear Sir

MY COMPLAINT TO THE PARLIAMENTARY OMBUDSMAN AND SUPPORTING BUNDLE

Further to my letter of 1 July 2009, with this letter, I enclose:

1. A 12 July 2009 completed and signed version of the 'Parliamentary Ombudsman complaint form' - leaving section 3 for you to complete<sup>1</sup>
2. My 12 July 2009 46-page reply to Section 5 of the complaint form "*What are you complaining about?*"<sup>2</sup>

In case you wish to keep this document on file, to save on time and costs, today I am also hand-delivering a copy to the Office of the Parliamentary Ombudsman.

I am copying the Parliamentary Ombudsman on this letter, and enclose a copy<sup>3</sup>

3. A 12 July 2009 bundle of 164 supporting documents, representing a total of 390 pages - preceded by a 4-page list, giving the page number of each document<sup>4</sup>

Thank you in anticipation of your taking the necessary steps.

Yours sincerely

Noëlle Rawé

cc. Mrs Ann Abraham, Parliamentary Ombudsman, Millbank Tower, Millbank, London SW1P 4QP  
(*Delivery by hand*)

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<sup>1</sup> My 12 July 2009 completed and signed version of the 'Parliamentary Ombudsman complaint form'

<sup>2</sup> My 12 July 2009 46-page reply to Section 5 of the form "*What are you complaining about?*"

<sup>3</sup> My 13 July 2009 letter to the Parliamentary Ombudsman

<sup>4</sup> My 12 July 2009 bundle of 164 supporting documents to my complaint, and 4-page document index



*With Compliments*

*Binder of documents*

PARCEL OFFICE

13 JUL 2009

HOC

*(Hand delivered 11/11/30)*



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LONDON, SW1A 0AA