



HOUSE OF COMMONS

LONDON SW1A 0AA

Ms Noelle Klosterkötter-Dit-Rawe

See my 19 Oct 09 letter to M Rifkind summarising my experience with him - and the Parliamentary Ombudsman - up to that point, and his 23 Oct 09 'response'

24th August 2009

Dear Ms Klosterkötter-Dit-Rawe,

As requested, I passed your complaint form to the Parliamentary Ombudsman and I have now received a reply from Ms Pam Micallef, which was copied to you directly.

I hope you will find Ms Micallef's advice on the procedure you need to follow is helpful but if I can be of any further assistance please do not hesitate to let me know.

With kind regards and best wishes.

Yours sincerely,

Dictated by Sir Malcolm Rifkind MP
and signed in his absence

see my
27 Aug 09
response to
the
ParliaOmb
and the
follow-on
22 Sep 09
reply