

-----Original Message-----

From:

Sent: 08 November 2005 23:32

To:

Subject: Martin Russell Jones

9th November 2005

Hello

...

I am writing because I saw the name **Martin Russell Jones** mentioned in your newsletter number 16. This firm was managing agent of the block I used to live in (Princess Court) and **were truly terrible**. They simply would not reply to any letters, emails or phone calls - they did not want to know. **It didn't even bother them in the slightest that most of the residents refused to pay their service charge - they knew they would get it all back by refusing licence to assign the lease when it came to moving.**

MRJ were years behind with external decoration. Some years ago they charged a small fortune for a small amount of internal decoration work which was a rip off. The residents ended up having the substantial internal decoration of common parts done by their own contractor at a fraction of the cost.

Another scam that MRJ operate is through the law firm [] When I had to obtain licence to assign my lease, this firm charged £500 plus management charge of £75 plus VAT on each to read the two references that were required. **Since they were holding me to ransom, I had no choice but to pay.** I could not complain to the Law Society, because I was not the client (the landlord was []

MRJ is a very shabby outfit indeed who simply milk their position for all it is worth and do absolutely nothing for the service charge they levy.

Thought you might like to know!

Keep up the good work!