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Ref. 6841205/E

Ms Noelle Rawe

5<sup>th</sup> March 2009

Dear Ms Rawe,

Re: Account 9312967434

I am writing further to your most recent correspondence, dated 20<sup>th</sup> February 2009, regarding my previous offer to you, detailed in my letter of 9<sup>th</sup> February 2009.

In order to bring this matter to a conclusion, I have today arranged for a cheque for the sum of £120.00 to be raised and sent to your home address, within 28 days.

I would also like to reiterate my apologies on behalf of 3 for the inconvenience and frustrations caused by the concerns you originally raised with this office.

If you do have any further concerns regarding this matter, please contact me at the Executive Office on 08707 330295. Our business hours are 9am until 6.30pm, Monday to Friday.

Thank you for bringing this matter to my attention and I trust that we can now consider this issue resolved.

Yours sincerely,

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Stuart Borland  
3, Executive Office