

Our Reference: 31681  
Date: 27 April 2005

**Confidential**

**Ms N Klosterkotter-Dit-Rawe**  
**3 Jefferson House**  
**11 Basil Street**  
**London**  
**SW3 1AX**

Dear Ms Klosterkotter-Dit-Rawe

**Re: Complaint to the Law Society about Piper Smith Basham**

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I am writing to let you know that your case has been passed to me, and that I am in the process of examining the way that the Law Society dealt with your complaint. In due course, I will prepare a draft report for consideration by the Ombudsman.

I will not need to trouble you for further information, and I expect that the Ombudsman will be able to complete her investigation and issue her final report within the next two to four weeks. However, I will let you know if the position changes.

We are sorry that, due to a significant increase in the number of applications to this Office, this matter has been subject to some delay.

Yours sincerely



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**Alan Ellison**  
**Senior Investigating Officer**