

Mrs Ann Abraham  
Parliamentary Ombudsman  
Millbank Tower  
Millbank  
London SW1P 4QP

Ms Noëlle Rawé  
[ ]  
[ ]  
[ ]

(By 'Special Delivery')

1 15 June 2009

2 Dear Mrs Abraham

3 I, *"THE POWERLESS"*, AM OPTING *"TO TAKE THE POWER FROM THE POWERFUL"* BY DIRECTLY  
4 REFERRING MY COMPLAINT TO YOUR OFFICE

5 On 26 May 2009, in the televised part of one of his speeches, David Cameron, Tory Leader, said:

6 *"Voters are furious... Attitudes have to change big time. Politicians have to change"*

7 *"There needs to be a massive redistribution of power – from the powerful to the powerless"*

8 As one of the so-far, very *"powerless"* 'little people', I am kick-starting the implementation of the  
9 *"redistribution of power from the powerful to the powerless"* by going over the head of my Tory MP, Sir  
10 Malcolm Rifkind, as he has evidently decided that you should not consider my complaint against the  
11 Court Service and the Leasehold Valuation Tribunal.

12 I first contacted Sir Rifkind by letter of 7 March 2009 (enclosed <sup>1</sup>) asking for his assistance in getting  
13 redress for the horrendous and very traumatic treatment I have been subjected to by the Court Service  
14 during 36 months i.e. three years, by the Leasehold Valuation Tribunal, and by the police. To this effect,  
15 in my 14-page letter, I supplied detail of events, as well as background information to my case.

16 Sir Rifkind replied in his 11 March 2009 letter (enclosed <sup>2</sup>) *"As matters stand, I believe you have*  
17 *exhausted your options; the only advice I can offer, however, is that if you have new evidence you*  
18 *should take legal advice"*.

19 In my 24 March 2009 letter (enclosed <sup>3</sup>) I replied *"Considering (1) the content of my letter; (2) the fact*  
20 *that you state in your opening paragraph that you have "carefully read" my "detailed letter"; (3) the role*  
21 *of an MP vis-à-vis his Constituents - I find your comments extremely shocking"*.

22 In my letter, I refer to the House of Commons' Factsheet M1 – 2008, 'You and your MP' which outlines  
23 the role of an MP vis-à-vis his constituents - highlighting that the nature of my complaint most definitely  
24 meets the criteria for asking Sir Rifkind's assistance: 'maladministration' (for which I provide the  
25 dictionary definition), by 'central government departments'.

26 In this letter, I also refer to your Office's guidance booklets on 'Principles of Good Practice in  
27 Government', 'Complaint handling' and 'Remedy' – quoting the principles – as well as the number of  
28 complaints handled by your Office in 2007-08 in relation to (i) the Court Service; (ii) Tribunals; (iii) the  
29 Ministry of Justice.

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<sup>1</sup> My 7 March 2009 letter to Sir Rifkind

<sup>2</sup> 11 March 2009 letter from Sir Rifkind

<sup>3</sup> My 24 March 2009 letter to Sir Rifkind

1 I follow this by providing more comprehensive detail of events than in my 7 March 2009 letter – stating  
2 *“Hence, this letter can be passed on ‘as is’ to the relevant parties”.*

3 One month later, the 23 April 2009 reply (enclosed <sup>4</sup> ) from Sir Rifkind was a continuation of what  
4 amounts to: ‘Get lost! I am not going to help you put my friends / tribe members in the dock’, as he wrote  
5 *“Members of Parliament are not able to intervene in the decisions that have been taken by courts of law.  
6 If a member of the public feels they have been wrongly treated, then they have the right to appeal to a  
7 higher level of court and that is something you must discuss with your legal advisers. If you feel you  
8 have already done that, or are unable to do so, then I am afraid there is no further action that can be  
9 taken”*

10 I replied on 8 May 2009 (enclosed <sup>5</sup> ) heading my letter *“Why are you refusing to refer my complaint to  
11 the Parliamentary Ombudsman?”* – stating *“You state in your letter “Members of Parliament are not able  
12 to intervene in the decisions that have been taken by courts of law”. I am not expecting you to do this. If  
13 some items of my complaint are viewed as such (I would like the Parliamentary Ombudsman to make  
14 this decision), the majority most definitely come under maladministration”.* Drawing from my 24 March  
15 2009 letter, I then quote numerous examples.

16 One month later, the lack of response led me to send an 8 June 2009 letter (enclosed <sup>6</sup> ) headed *“Why  
17 the silence?”* and asking Sir Rifkind to respond to my 8 May 2009 letter.

18 At the date of writing i.e. one week since my chaser letter, and five weeks since my 8 May letter, Sir  
19 Rifkind has not replied to my letter - hence, my decision *“to take the power from the powerful”*, by  
20 contacting you directly.

21 I am copying Sir Rifkind and The Rt. Hon. David Cameron, MP, on this letter (enclosed <sup>7</sup> ). Between the  
22 two of them, they can sort out what is required for your Office to consider my complaint.

23 If helpful, I am happy to extract my complaint against the Court Service and the Leasehold Valuation  
24 Tribunal – as detailed in my 24 March 2009 letter - into the separate sections. (I am aware that your  
25 Office does not deal with complaints against the police).

26 Thank you in anticipation of your taking the time to consider my complaint.

27 Yours sincerely

28 Noëlle Rawé

29 cc. The Rt. Hon. Sir Malcolm Rifkind, MP, House of Commons, London SW1A 0AA (By *‘Special  
30 Delivery’*), and at Kensington & Chelsea Conservatives, 1a Chelsea Manor Street, London SW3  
31 5RP (By *‘Recorded Delivery’*)

32 The Rt. Hon. David Cameron, MP, Leader of the Conservative Party, House of Commons, London  
33 SW1A 0AA (By *‘Special Delivery’*)

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<sup>4</sup> 23 April 2009 letter from Sir Rifkind

<sup>5</sup> My 8 May 2009 letter to Sir Rifkind

<sup>6</sup> My 8 June 2009 letter to Sir Rifkind

<sup>7</sup> My 15 June 2009 letter to Sir Rifkind, and 15 June 2009 letter to The Rt. Hon. David Cameron, MP



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