



HER MAJESTY'S  
COURT'S SERVICE  
**hmcs**

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Ms N Klosterkotter-Dit-Rawe

Your Reference: 7WL00675

Our Reference: LC-07-385

Date: 15 November 2007

Dear Sirs,

**West London County Court**  
**Claim Number: 7WL00675**

I acknowledge receipt of your recent letter and I am sorry to hear of the problems, which you have encountered in this matter.

I have asked the Court Manager, of the above County Court, for a full report and we will provide you with a full response to your letter within the next two weeks.

If I can be of any assistance in the meantime, please do not hesitate to contact me.

Yours sincerely,

**Suki Bhangra**  
**Customer Service Officer**  
**London Civil & Family Director's Office**