



HER MAJESTY'S
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hmcs

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Ms N Klosterkotter-Dit-Rawe

Your Reference: 7WL00675

Our Reference: LC-07-385

Date: 29 November 2007

Dear Ms N Klosterkotter-Dit-Rawe,

**West London County Court
Claim Number: 7WL00675**

I am writing further to your letter dated 13th November 2007 regarding your complaint about West London County Court relating to this matter.

Unfortunately we are not in a position to respond to you in full regarding your complaint, as this matter is being investigated by the court.

We aim to respond to you in full regarding this matter within the next two weeks.

In the mean time if I can be of any assistance, please do not hesitate to contact me.

Yours sincerely,

**Suki Bhangra
Customer Service Officer
London Civil & Family Director's Office**