

Court Clerk
West London County Court
43 North End Road
West Kensington
London W14 8SZ

(Defendant #2)
Ms N Klosterkotter-Dit-Rawé
3 Jefferson House
11 Basil Street
London SW3 1AX
Tel: 020 [REDACTED]

(By Special Delivery on 20 May)

19 May 2004

Dear Madam/ Sir

Your Ref: Claimant No WL203 537 - Steel Services Limited

Confirmation of a telephone conversation with your Court on 14 May 2004

Your Court copied me on a 'Standard order for failure to file listing questionnaires', dated 21 April 2004, addressed to the Claimant Steel Services giving it until 7 May "to file and serve pre-trial checklist".

I understand from your Court that the Claimant sent you a fax stating that it would not be necessary as it would be sending me a Consent Order. It did. I returned it with amendments.

In a phone call to your Court on 14 May I was told that the Claimant had filed a Listing Questionnaire, as well as paid fees for a hearing.

I have had no communication from your Court (nor from the Claimant). Given that on 2 occasions your Court has given me seriously inaccurate information, suggesting appalling administrative management:

- In a notice dated **21 March 2003** your Court informed me that there would be a Charging Order against me on 4 April 2003.

It took several phone calls and 2 letters to finally determine that the hearing had nothing to do with me as it related to another Defendant. (This event nearly cost me £2,000 in solicitor fees. But it did cost me half a day of surveyor fees, plus half a day of my annual leave).

- On **31 March 2004**, when I visited your Court, I was told that a judgement had been entered against me on 18 March 2004.

When I said that I had not received any communication about this and asked for copy of documents, I was handed a blank piece of paper and asked "to write what you want". When I replied "How can I write what I want from the file given that I do not know what has gone on it", I was told: "Well it's an old file, it's gone into archives". I challenged the reply on the basis that a file, to which additions had been made in the last 2 weeks could not be considered "an old file" and added that "I will not be fobbed-off. I will wait here until you give me the documents".

This led to somebody else dealing with me. This person Debbie Woutten (?) told me that there had been no movement on my file since August 2003. When I replied that I had just been told a minute ago by her colleague that a judgement had been entered against me on 18 March, her response was: "Oh, no, it's not against you, it's against Defendant # 9".

I would like you to ascertain beyond any doubt that this latest information given to me on 14 May is indeed correct and to ensure that I am sent written details.

Thank you

Yours faithfully

N Klosterkotter-Dit-Rawé

