

The Court Clerk
West London County Court
43 North End Road
West Kensington
London W14 8SQ

Ms N Klosterkotter-Dit-Rawé
3 Jefferson House
11 Basil Street
London SW3 1AX

By Special Delivery

8 July 2004

Dear Madam / Sir

**Your Ref: WL203 537 – Steel Services Limited
(I am the Second Defendant – Noëlle Klosterkotter-Dit-Rawé)**

1. Tape

A hearing of my case took place on 28 May 2004. I did not attend the hearing because of your Court's fault: you failed to follow instructions by sending the Notice to the Royal Courts of Justice Advice Bureau, instead of sending it to me. It resulted in my being out of the country at the time.

As I want to know exactly what was said at this hearing (which has resulted in an order with which I totally disagree), on 4 June 2004 I visited your Court and completed a Tape Transcription form (see enclosed ¹)

I have just spoken to Beverley F. Nunnery & Co, the firm I selected to do the transcript (see enclosed my letter to them dated 24 June 2004 showing copy of the £100.00 cheque I sent them as down payment ²). They told me that they have listened to the whole tape they received from your Court on 17 June 2004 – and could not find a recording of the hearing on the tape.

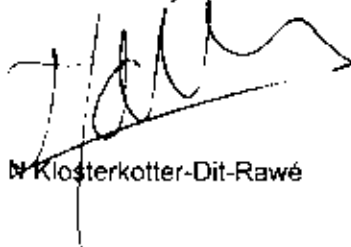
Can you please ensure that the tape that has the recording of the hearing is sent to them immediately.

2. Reply to my letter dated 20 June 2004

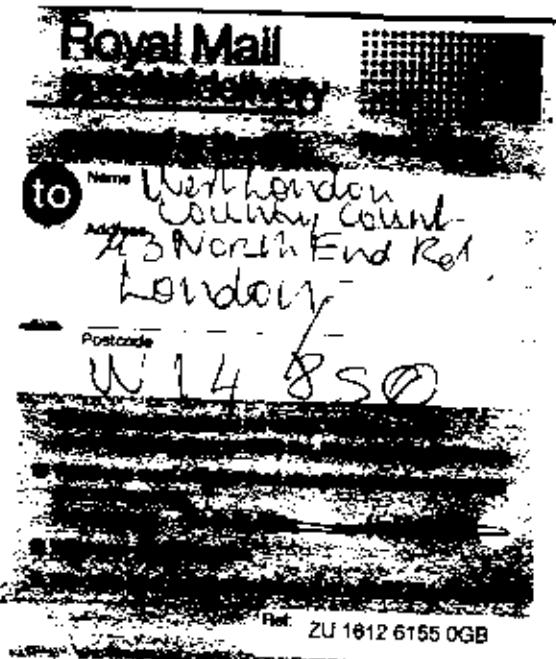
At the date of writing I have not received a reply to my letter to your Court, dated 20 June 2004 (see enclosed ³). This letter was sent by Recorded Delivery on 21 June 2004. The enclosed printout of the Royal Mail's tracking system states: "Your item with reference ZU161269315GB was delivered in WEST KENSINGTON before 10:31 on 22/06/04"⁴

Can you please reply to me by return of post.

Yours faithfully



N Klosterkotter-Dit-Rawé



¹ Tape Transcription form, dated 4 June 2004

² My letter to Beverley F. Nunnery & Co, dated 24 June 2004

³ My letter to Court Clerk, West London County Court, dated 20 June 2004

⁴ Royal Mail Track & Trace for item ref ZU 1612 6931 5GB